



A secure, online health-management tool

for our patients provided by Mt. Ascutney Hospital and Health Center in partnership with Cerner Health.

IS MY INFORMATION SECURE ON myMAHHC PATIENT PORTAL?

Yes, it is very secure and HIPAA compliant. It is your responsibility to protect your Username and Password.

HOW DO I GET ACCESS TO myMAHHC PATIENT PORTAL?

If you have received services by any of Mt. Ascutney Hospital's providers, in Windsor or at our Ottauquechee Health Center in Woodstock or other locations; you may request Portal access.

1. To sign up for your own account (ages 13+), use the self-enrollment available on our website;
 - at www.mtascutneyhospital.org
 - or during a visit to the clinic or hospital
2. You will be sent an email invitation to the email address you have provided.
 - a) Please monitor your 'junk mail' folder.
 - b) The invite is good for 90 days. If it expires, then you need to ask for a new invitation to be sent.
 - c) Complete the steps in the invitation to gain access to your health portal.

CAN I ALLOW OTHERS TO ACCESS MY ACCOUNT?

- Yes, they get their own invitation to setup "proxy" access to your account
- Patients age 0 to 12: No access for the child. Only the parent(s)/ legal guardian is allowed access as a proxy.
- Patients age 13 – 17: The parent/legal guardian may have limited proxy access to their teen's account.
- Patients age 18 or older: May have their own access and may grant proxy access to any other adult(s).

FAQs

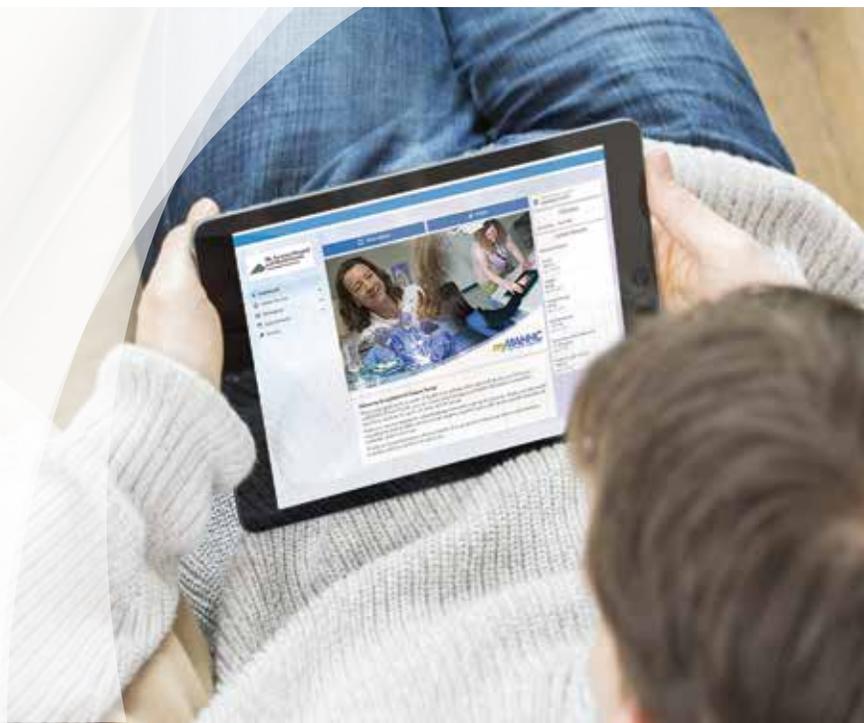


Mt. Ascutney Hospital
and Health Center
Dartmouth-Hitchcock

INTRODUCING

myMAHHC
PATIENT PORTAL

A secure, online health-management tool



small means more.

More access, more convenient. With **myMAHHC** Patient Portal, you will find all your healthcare information in one place, and be able to access it 24/7 through your personal, easy to use online web portal.



HOW myMAHHC PATIENT PORTAL WORKS FOR YOU

AVAILABLE AT YOUR CONVENIENCE

We understand your time is valuable. **myMAHHC** Patient Portal makes time-consuming tasks simple... a few clicks, and you're done.

- Access complete health information online
- View and print your health information
- View and manage your appointments
- Pre-register for scheduled appointment
- Request prescription renewals
- Ask non-emergency questions to your healthcare team
- Pay your bills online
- View patient education materials
- View your lab results

YOU CHOOSE THE WHEN AND WHERE

Access to **myMAHHC** Patient Portal is on your schedule, whether at home, on vacation, or at another medical office.

- Use **myMAHHC** Patient Portal from anywhere using a browser
- Access from your smartphone or tablet
- Manage information around the clock, without waiting

KEEP THE MOST IMPORTANT PEOPLE IN THE LOOP

You can connect with your providers and keep your family informed at the same time.

- Exchange messages with your provider between visits
- Give authorized family members access to your health information



Sign up in a way that's right for you. You can submit your enrollment information:

1. **ONLINE:** To register or get more information, visit mtascutneyhospital.org, and click the "**myMAHHC Patient Portal**" link.
2. **OR BY EMAIL:** mymahhc.portal@mahhc.org
3. **OR BY MAIL:** Mail this card
4. **OR IN PERSON** during a visit to the clinic or hospital

MAIL TO: Mt. Ascutney Hospital and Health Center
289 County Road
Windsor, Vermont 05089

- Yes, I would like to sign-up for myMAHHC Patient Portal**
- No, I do not want to sign-up

Name: _____

Date of Birth: _____

Email: _____

Last 4 Digits of SSN: _____

This will serve as your private PIN to initially access your personal portal at which point you will set up a password