

Income limits

Find your household size and income on the charts below. For most people, your household size will be the people listed on your taxes. If you make too much money for free care, you might qualify for low-cost care.

Free care

You could get free care (pay \$0) if your household income is below 250% of the Federal Poverty Level. In 2024, your income would need to be less than:

Household Size	Maximum Income
1 person	\$37,650
2 people	\$51,100
3 people	\$64,550
4 people	\$78,000
5 people	\$91,450
6 people	\$104,900
7 people	\$118,350
8 people	\$131,800

Income limits

You could get a 40-75% discount if your household income is below 400% of the Federal Poverty Level, but higher than the Maximum Income for free care above.

In 2024, your income would need to be in this range for your household size:

Household Size	Income Range
1 person	\$37,650 - \$60,240
2 people	\$51,100 - \$81,760
3 people	\$64,550 - \$103,280
4 people	\$78,000 - \$124,800
5 people	\$91,450 - \$146,320
6 people	\$104,900 - \$167,840
7 people	\$118,350 - \$189,360
8 people	\$131,800 - \$210,880



Get help paying for health care.

We have a financial assistance program to help you afford the care you need.

What is the financial assistance program?

We give free and low-cost care to people at Mt. Ascutney Hospital and Health Center (MAHHC). It is for people who are uninsured and people who have insurance with out-of-pocket costs. It can be used for ongoing care and emergencies. The care must be medically necessary for your health.

Who can get financial assistance?

- You must be a “Vermont resident”.**
 This includes students, people who are employed in Vermont, undocumented immigrants, people who live in Vermont but do not have housing (ex: homeless), etc.
- Your income must be less than the limit.**
 There are different income limits for free and low-cost care.
- Non-resident free or discount care.**
 MAHHC offers free or discounted care for emergency or medically necessary services to NH residents within our service area, and to non-residents who experience a medical emergency. Please refer to our website at www.mtascutneyhospital.org/billing for a list of covered services and providers.

Financial Assistance Policy

Patients without insurance cannot be charged any more than the amounts generally billed to patients with insurance covering the same care. MAHHC applies a discount to the FAP-eligible patient's gross charges to all balances where there is no insurance or to medically necessary services processed by insurance carriers, resulting in a balance that the patient is expected to pay. This discount doesn't apply to any co-payments, co-insurance, deductible amounts, pre-payment or package services that already reflect any required discounts or any non-covered services per our policy.

Catastrophic care

Ask us about catastrophic care if you owe the hospital a lot of money, but your income is too high to qualify for free or low-cost care. It is for people with income that is less than 600% of the Federal Poverty Level and who owe more than 20% of their yearly income to the hospital for out-of-pocket costs. We can help you figure out if this could help.

How to apply

You can apply before or after you get services. If you apply after you get services, you must do this within one year of getting the first bill.

Follow these steps:

1. Get a free application.

- In-person: Main check-in or information desk at any of our locations.
- Online: mtascutneyhospital.org/billing
- By mail: Call 802-674-7471 and ask us to mail you a copy for free.

2. Fill out the application.

3. Give or send us your finished application.

- Drop it off at: Main check-in or information desk at any of our locations.
- Mail it to:
ATTN: Customer Service Department
Mt. Ascutney Hospital and Health Center
289 County Road, Windsor, VT 05089

What happens next?

You will get a letter from us in the next 30 days. It will say if you are approved, denied, or need to send more information. If it has been more than 30 days and you do not get a letter, please call us: 802-674-7471.

How to get help

You can get free help with the application.

• Visit one of our financial counseling offices:

Mt. Ascutney Hospital and Health Center

289 County Road, Windsor, VT 05089

Ottauquechee Health Center

32 Pleasant Street, Woodstock, VT 05091

Mt. Ascutney Hospital Ophthalmology

80 S. Main Street, Hanover, NH 03755

- **Call:** 802-674-7471 or Mt. Ascutney Health Connections at 802-674-7213

- **Email:** MAH.CS@mahhc.org

Free language support

We give free help to people who have communication or language needs. We can give interpretation and translation support. We can also help those who need this information in different ways. Tell us if you need language support. You can contact Patient Relations at 802-674-7393 or email us at MAH.PatientRelations@mahhc.org.

More information

Who accepts financial assistance

Everyone who works for the hospital accepts financial assistance. Some providers, groups, and services are not covered under our financial assistance policy. You can find the list at mtascutneyhospital.org/billing. Or ask us about your provider.

Read the full policy

This brochure is a plain language summary of our financial assistance policy. Read the longer version with more details here: mtascutneyhospital.org. Free copies of the full policy are also available in all registration areas.

Non-discrimination

We do **not** discriminate based on race, color, sex, sexual orientation, gender identity, marital status, religion, ancestry, national origin, citizenship, immigration status, primary language, disability, medical condition, or genetic information.